



The Harpenden Health Primary Care Network (HHPCN)

The Elms Medical Practice / The Village Surgery / Davenport House Surgery

We are all here for you when you need us

Thank you!

The GP Partners and the Practice Managers of the HHPCN would like to thank you for bearing with us during these incredibly stressful times. We have been truly touched by the many thoughtful letters, thank you cards and messages of support received over the last 18 months. The understanding and thoughtfulness shown to our frontline workers has helped them all get through these really challenging days. We are all so very grateful for the kind actions and words patients have made, in particular to our reception teams.

We would like to highlight and thank our **receptionists, secretaries and administrative teams**. They are the backbone and silent heroes of primary care. They have displayed courage, fortitude and dedication to all our patients and the many challenges they have had to face this year.

We know many of our patients are aware of the huge unprecedented demand during this pandemic which continues to increase each week.

As you will know, we have been open throughout the pandemic, offering you telephone, video and online appointments, with face to face consultations available for those who need them. We have continued to help many thousands of patients each week, alongside planning and delivering the COVID-19 vaccination programme.

We are proud to work together as a PCN and of the successful achievements we have made as a new collaboration of three surgeries.

We would like to thank The Harpenden Trust and their wonderful volunteers in supporting us to give **35,000** COVID-19 vaccinations to our local community.

If you have not been vaccinated, appointments are available at the Harpenden Public Halls and these can be booked via NHS.uk, call 119 or attend one of our walk in clinics.

Thank you for your continued kindness and support, we will continue to be here for you.