

Veterans Community Project – In Partnership with Hertfordshire Armed Forces Covenant Board



Veterans Community Project

Have you served in Her Majesty's Armed Forces for at least one day or care for someone who has? The Hospital and Community Navigation Service in Hertfordshire has partnered with Hertfordshire Armed Forces Covenant Board to support our local Armed Forces community.



Reaching out to isolated members of the Armed Forces community, and carers if applicable, helping them to access community support, information & advice, and practical support to help maintain independence, health and wellbeing and improve general wellbeing.

Please see a brief selection of action points that the project will target:

- To encourage Hertfordshire veterans, and their carer if applicable, to register with a GP with their status of veteran recorded.
- Identify more ex-armed forces members (veterans), and to provide them with better care and support in the community. As well as promote the need for Covid vaccinations.
- To identify and record armed forces charities/services in Hertfordshire.
- To improve support to veterans in Hertfordshire with signposting to armed forces charities/services. Streamlining support for veterans across health care services and community/voluntary services.
- Identifying any unmet social need amongst veterans in the community.

If you, a family member, or the person you care for is a veteran and need support, please contact –

Herts Help - 0300 123 4044 or visit -

<https://www.hertshelp.net/hertshelp.aspx>

Hertfordshire Armed Forces Covenant Board -

<https://www.hertfordshireheroes.org/hertfordshire-heroes.aspx>

Does your GP Practice know that you're a Veteran, or carer for a veteran? If not or if you are unsure, you should contact your GP practice and ensure your Veteran status is recorded in your medical notes. Being flagged as a veteran, or carer for a veteran, in your NHS medical notes should help to ensure that you are able to access dedicated services for those who have served in the UK armed forces.

GP surgeries can become Veteran Friendly Accredited, this means GP surgeries are better equipped to understand veteran health care needs.

This will also ensure that the NHS is better able to meet the health commitments of the Armed Forces Covenant. This states that the Armed Forces community, including veterans, should face no disadvantage in accessing health services and should receive priority care for military attributable conditions, subject to clinical need.